IU Research Data Commons
Spring 2025 Webinar Series
Presents:

"Finding IT Support for your Research Data Needs"

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

Meet the Panelists

Robert Henschel
Systems Analyst,
Research Partnerships
UITS Research,
Technologies

Charles McClary
Systems
Programer/Analysis
Leader, Advanced
Cyberinfrastructure,
UITS Research
Technologies

Abhinav Thota
Systems
Programer/Analysis
Leader, Research
Software and Solutions,
UITS Research
Technologies

Esen Tuna
Systems
Programer/Analysis
Leader, Visualization
and Data Lab, UITS
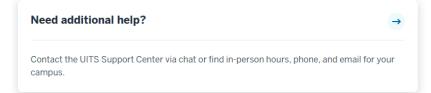Research Technologies

UITS Computing Services & Support

- **Help Desk**
- IUWare
- ServiceNow knowledge base
- UITS IT Training

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

Common IT questions

The most frequently asked questions about IT at IU.

How do I reset my passphrase?	+
Where can I get help with Two-Step Login (Duo)?	+
How do I access my IU email?	+
How do I troubleshoot Canvas issues?	+
How do I connect my computer or phone to Wi-Fi at IU?	+
How do I connect my gaming console/smart TV in my residence hall?	+
Where can I store my files?	+
What software does IU offer?	+

Need additional help? →

Contact the UITS Support Center via chat or find in-person hours, phone, and email for your campus.

UITS Computing Services & Support

- [Help Desk](#)
- **[IUWare](#)**
- [ServiceNow knowledge base](#)
- [UITS IT Training](#)

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

UITS Computing Services & Support

- [Help Desk](#)
- [IUWare](#)
- **[ServiceNow Knowledge Base](#)**
- [UITS IT Training](#)

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

Knowledge Base
Indiana University

System status   Service portal   Log in

Find answers about IT at IU

Search the Knowledge Base

[🔍   ] **Search**

Log in to find more articles →

Featured articles
- Log into the IU Knowledge Base (KB)
- Use the new ServiceNow IU Knowledge Base

Get help with IT
- Contact your campus support center
- ITHelpLive
- AskIU
- Status.IU
- Assistive technology services
- Research technology support
- More help options with IT

UITS Computing Services & Support

- [Help Desk](#)
- [IUWare](#)
- [ServiceNow Knowledge Base](#)
- [**UITS IT Training**](#)

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

Training Opportunities

- [IT Training](#)
- [IU Expand Training](#)

- **Calendars of Live Events**
  - [UITS Calendar](#)
  - [Research Software Solutions Calendar](#)

UITS Getting Started Tech Guides

Guides for everyone at IU

Collaborators
Get information on on technology resources for IU collaborators.

Students
Find technology info and tips for students.

Staff
Get information on technology resources for IU staff members.

Faculty
Access the Faculty Technology Guide and get information on UITS resources for IU faculty members.

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

uits.iu.edu/getting-started

IU Research Data Commons

researchdata.iu.edu

The mission of the IU Research Data Commons is to support production, sharing, and collaboration around research data infrastructure across Indiana University.

Interested in Research Data?
Explore your options at IU

Planning Research

Sharing & Archiving

Acquiring Data

Policies & Procedures

Storage, Compute & Analysis

Tools to Support Research Data

Research Database Support

- RDC - Research Database Complex

Sharing of Large Research Data

- SDS - Scholarly Data Share
- ISDP - Indiana Spatial Data Portal

Specialized Data Services

- RADaRS - Restricted Access Data Remote Service
- ATS - Automated Transcription Service

Storage: Options, Support, & Tools

- [Research storage options](#)

- [Storage Finder tool](#)

- [Data movement: Globus](#)

1. Do you need to use High Performance Computing resources to analyze any of the data?

○ Yes

○ No

2. Do you need to provide access to collaborators outside IU?

○ Yes

○ No

3. What is the highest classification of your data? ⓘ

○ Non Critical

○ Critical - HIPAA-Regulated PHI

○ Critical - other than PHI

4. What kind of data do you have?

○ Archival/Infrequently used

Choose the data storage

☐ Scholarly Data Archive (SDA)

Tape-based (slow) archive for long term storage.

☐ Slate-Scratch

Temporary large storage (data is deleted after 30 days).

High-Performance Computing Access

- [Getting Started with HPC](#)

- [Research Desktop](#)

- [Quartz](#)

- [Big Red 200](#)

- [RT Projects](#)

Leveraging IU Resources in Labs & Classrooms

ACI Student Fellows Program:
(Website currently shows last year's version)
- Will run again
- Applications open August 2025

ACI Curriculum Fellows Program:
(Website currently shows last year's version)
- Will run again
- Applications open November 2025

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

How to Find Individual Support

- [Research Applications weekly office hours](#) (Wednesdays at 2pm)

- Can also meet with faculty 1:1

- [Contact form to access services](#)

How to Find Resources, Events, & Trainings

- [Getting started on HPC and Storage](#)

- [Research Software Solutions Event Calendar](#)

- [UITS IT Training](#)

INDIANA UNIVERSITY RESEARCH
RESEARCH DATA COMMONS

Monday, February 24

Practical Coding for Researchers: Session 2

9:00 a.m. – 12:00 p.m.   Global and International Studies Building [map]

Enhance your development expertise with two interactive workshops tailored for graduate students eager to refine their coding skills and workflows.

Thursday, March 6

Getting Started with Jetstream2

2:00 p.m. – 3:30 p.m.

This virtual workshop is for any US-based researcher or educator, regardless of previous cloud computing experience. If you're new to Jetstream2 or just interested in learning about our resources, this is a great place to start.

Introduction to Deep Learning

2:00 p.m. – 4:00 p.m.

This workshop introduces IU faculty, staff, and students to Deep Learning on the resources UITS Research Technologies (RT) makes available to them at IU, namely the Big Red 200 supercomputer.

Questions?

Follow-up Questions? Here's our contact information:

Research Data Commons: iurdc@iu.edu

UITS Research Technologies: https://go.iu.edu/rthelp